

ABSTRACT

5 To achieve easy cooperation among a plurality of work-flow systems, a work-flow cooperation processing apparatus is connected to a first work-flow system and reads, via a network, electronic mail which is sent from a second work-flow system and stored in an electronic-mail storage apparatus. The electronic mail includes a command related to a work flow in the first work-flow system. The work-flow cooperation processing apparatus transmits the command included in the read electronic mail to the first work-flow system to execute the command.

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